

March 15, 2014

Marlene H. Dortch, Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: WT 14-17

Dear Commissioners:

In considering the ability for carriers to use 12 MHz in the 700 MHz band for mobile high-speed Internet services, you will be analyzing the broad benefits of bringing additional mobile broadband capacity to the general Chicago public versus the impact on the few who will be inconvenienced by DTV antenna interference on a sole TV channel. My wife and I are in favor of the FCC dropping its restriction on this 700 MHz spectrum.

We have 3G phones and our daughter has a 4G, which she uses mostly for texting. We don't use our phones very often for data or streaming purposes, and there are reasons for that. The few times I have tried to use my phone to go online, I've given up before I'm able to access the Internet. I do not have the patience to wait and wait for the page to load. We used to think that this problem was with our provider, but now we're not so sure. According to Cisco, mobile broadband usage increased by 81% last year alone. By 2018, they expect eight times the usage as in 2013. It is no wonder, then, that we have trouble using our phones to go online or experience slow speeds downloading video and documents.

Fortunately, there is an answer to this problem. Cricket holds the license to a contiguous chunk of 700 MHz spectrum which would be perfect to meet the ever-increasing need for mobile broadband. All the FCC needs to do is give its okay to use it. More of us in the region could use our smart phones more effectively if excessive congestion didn't prevent a user experience similar to that of Wi-Fi, which 4G LTE should be able to provide reliably. In a city of almost 11 million individuals, it is important that your agency does everything in its power to alleviate the congestion caused by skyrocketing mobile usage and limited spectrum. Thank you, in advance, for considering our views on this important issue.

Sincerely,



Gerald and Susan Dandurand